



Johannesburg
Stock Exchange

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SERVICE HOTLINE

REFERENCE NUMBER: 29/2018

7 February 2018

UPDATE ON MISSED SLA OF THE CORE INDICES END OF DAY DATA PRODUCTS ON 6 FEBRUARY 2018

The JSE experienced technical difficulties with the production routines on the evening of Tuesday, 6 February 2018. As a result of these problems the production and dissemination of the Core Indices (I.Zip) file was unfortunately delayed.

As is our customary practice, the JSE will be investigating the root cause of the problem and assessing what measures to take to try and mitigate this specific type of problem from happening again.

The JSE apologises for the impact to your operations and to your clients.

Market / Service:

JSE Core Indices End of Day Data
Service

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre:
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